

Home is where your health is.™



dispatch
health

friday
health plans

Same-Day, In-Home Medical Care

DispatchHealth brings medical care to you, in the comfort of your home.

Getting the medical care you need can be inconvenient and expensive—that's why we're bringing you a new way to receive medical care. DispatchHealth is teamed up with Friday Health Plans to offer safe, convenient and affordable medical care in your home for urgent health needs that do not require an ER visit.* Get the care you need and recover comfortably at home.

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How It Works

1

Request care: You can request DispatchHealth's services by calling 855-699-1866, using our mobile app or visiting our website at DispatchHealth.com. We are available 8 a.m. - 10 p.m., 7 days a week including holidays. No pre-registration required!

2

Explain Your Symptoms: You'll provide a few details about your illness or injury and other information like your primary care provider's name.

3

A Medical Team You Can Trust: We arrive within a few hours to provide treatment. Each team includes a nurse practitioner or physician assistant, along with a medical technician. An on-call emergency medicine physician is always available by phone for consultations.

4

We Take Care of the Rest: We will call in any prescriptions you might need, update your doctor and work directly with Friday Health Plans to process billing.

For non-life-threatening injuries and illnesses, call DispatchHealth at 855-699-1866.

Available 8 a.m. - 10 p.m., 7 days a week, including holidays. www.DispatchHealth.com.

What DispatchHealth Treats

We treat simple to complex illnesses and minor injuries, all from the comfort of your home.

- Bronchitis
- COVID-19 symptoms
- Croup
- Diarrhea / Nausea / Vomiting
- Dehydration
- Fever
- Flu
- Headache / Migraine
- Nosebleeds
- Respiratory infections
- Pneumonia
- Shortness of breath with COPD
- Significant skin infections
- Strains, sprains and minor fractures
- Urinary tract infections
- Weakness
- **And more**

Procedures we perform include:

- EKG
- IV fluids, medications and antibiotics
- Stitches
- Splinting
- Lancing of abscess (boil)
- Advanced on-site blood testing
- Urinary catheter insertion
- Rapid infectious disease testing (flu, COVID-19, strep, mono, etc)
- **And more**

An Affordable Healthcare Solution

We've got you covered.

DispatchHealth is in-network with Friday Health Plans and is often the same out-of-pocket cost of an in-network urgent care center. The percentage of the total bill you're responsible for is determined by your insurance plan.

"DispatchHealth's medical team listened to my issues, thoroughly went through the diagnosis, wrote a prescription and advised on recovery—all from the comfort of my couch. DispatchHealth is amazing!"

— Andrea W.



What DispatchHealth Does Not Treat

If you are experiencing any of the following symptoms, call 911.

- Chest pain
- Confusion
- Hallucination
- Intentional overdose or suicidal thoughts
- Loss of consciousness
- Loss of vision
- Moderate to severe shortness of breath
- Rectal bleeding
- Severe abdominal pain
- Stroke symptoms: numbness or weakness on one side, difficulty speaking, swallowing or walking
- Vomiting blood

**Available 8 a.m. – 10 p.m.,
7 days a week, including holidays.**

855-699-1866 or DispatchHealth.com

*For life-threatening and time-sensitive injuries and illnesses, patients should call 911 or go to the nearest emergency room. DispatchHealth shouldn't be used in a life-threatening emergency and doesn't replace your primary care provider. DispatchHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ©2021 DispatchHealth. All Rights Reserved.